

You can view current fees/fines at any time by visiting <https://wa-longview.intouchrecepting.com/>.

Here are few Q&A's that we hope will clarify the information you may receive.

Q – Where do I make a payment (no card payments accepted over the phone)?

A – There are two options for making payments. You can process them online at <https://wa-longview.intouchrecepting.com/>. Please note, the website does charge a \$1.50 processing fee. You can also pay in the ASB Office between 7:00 and 3:00, M-F. Payment can be made via Cash, Check or Credit/Debit Card (not American Express). If you pay with a credit/debit card in the office, you will not be charged a processing fee.

Q – My student was fined for a library book that he/she still has, how do I remove the fine?

A – Library books may be returned. If the book is returned in good condition, the fine will be removed within 24 hours (automated system).

Q – My student was fined for a sports uniform that he/she still has, how do I remove the fine?

A – Have your student return all items of the uniform to the ASB office.

Q – My student was fined for a textbook that he/she still has, how do I remove the fine?

A – Have your student return the book to the ASB office. Once the fine has been removed, the ASB office will return the book to the appropriate teacher.

Q – My student has a fine/fee for an item we have already paid, how do I remove the fine/fee?

A – The best option in this case is to present a copy of the receipt when you made the payment. If you cannot locate the receipt, please contact the office at the number below.

Q – I see fines from schools other than RA Long. What do I do if I have a question regarding these fines?

A – Please call the school from which the fine originated. RA Long does not have authority to remove fines assessed by other schools.